



Installation Instructions and User Guide

Winflow[®]

Model: 72762 CoziAir Comfort™ Wall Mounted Fan Heater

Electrical Rating: 2000W, 220-240Vac, 50-60Hz.

Whilst every effort is made to provide current information at the time this Installation Instructions and User Guide was produced, continuing product improvements mean the enclosed specifications, images and literature may differ from what is actually available.

www.ixlappliances.com.au
www.ixlappliances.co.nz

Welcome

Thank you for buying this IXL Winflow® CoziAir Comfort™ Wall Mounted Fan Heater. By reading and following these installation instructions and user guide:

- You and your family, property and home will be safe from harm.
- You will learn how this appliance may differ from others.
- You will get maximum life and value from your heater by using the product fully and properly.

Our warranty depends on you using the Winflow® CoziAir Comfort™ Wall Mounted Fan Heater according to this user guide.

It will only take you a few minutes, so please read on!

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CAUTION!

**READ ALL SAFETY PRECAUTIONS AND
INSTRUCTIONS CAREFULLY BEFORE
INSTALLATION AND OPERATION.**

Congratulations on your choice

Thank you and we are delighted you have chosen this Winflow® CoziAir Comfort™ Wall Mounted Fan Heater for your home. Please read all instructions carefully before assembly and use.

Safety Notices

A WARNING / CAUTION notice denotes a hazard. It calls attention to an installation procedure, operating procedure, maintenance procedure, or the like, that if not correctly performed or adhered to, could result in damage to this product, personal injury or death. Do not proceed beyond a WARNING / CAUTION notice until the indicated conditions are fully understood and met.

Safety Symbols

	Alternating current
	Protective earth
	Warning/Caution
	Double Insulated

Product Specifications

Model	Operating Voltage	Operating Frequency	Heater Power Low setting	Heater Power High setting
72762	220-240V~	50-60Hz	1000W	2000W

Safety Feature

This appliance comes with an integrated over-heating protection feature. The fan will be automatically switched off when the internal temperature of the product exceeds 51°C.

Safety Warnings & Cautions

Please read all instructions carefully before installation or operation.

Failure to follow these safety precautions may result in electric shock, fire, injury, or damage to property.

Retain this booklet for future reference.

A. General Safety

WARNING

- Do not cover the heater during operation or while it is still hot after shutdown — overheating may cause fire or damage.
- Keep away from flammable materials such as curtains, clothing, paper, liquids, or aerosols.
- Do not spray aerosols or use flammable vapours near or on the heater while it is in use.
- Do not use the heater in areas with corrosive, volatile, dusty, humid, or explosive atmospheres (e.g. steam, gas, or dust).
- Do not immerse the unit in water or allow water to reach live components.
- Do not install or operate the heater where it may be exposed to direct water spray (e.g. from sprinklers or heavy rain).
- This heater is designed and approved for fixed installation when installed in accordance with these instructions and Australian/New Zealand wiring regulations. Do not install the heater where it may be directly exposed to water spray or immersion.
- Do not use this appliance as a clothes dryer, towel warmer, sauna heater, or general room heater beyond its intended purpose.
- Ensure minimum clearances from ceilings, walls, and objects as specified in the installation instructions.
- The heater surface becomes hot during operation — do not touch the heating element or front surface while operating or immediately after shutdown.
- Do not use this appliance as a portable heater.

B. Children, Vulnerable Persons & Supervision

WARNING

- Children under 3 years should be kept away from the appliance unless under constant supervision.
- Children aged from 3 years and less than 8 years shall only switch the appliance on or off, provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning safe use and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate, clean, or perform maintenance.
- Cleaning and user maintenance shall not be carried out by children without supervision.
- Persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, may use the heater only if they have been given supervision or instruction concerning its safe use and understand the hazards involved.
- Do not allow children, infirm, or vulnerable persons to sleep or remain directly beneath or in front of the heater while it is operating.

C. Operation & Handling**WARNING**

- Operate the heater only in its intended fixed and installed position. Do not relocate or tilt it while hot or operating.
- Do not install the heater directly below a power outlet.
- Do not cover, block, or restrict the airflow to the heater.
- Do not use this heater with an external programmer, timer, or other device that automatically switches it on, as a fire risk may exist if the heater is covered or positioned incorrectly.
- Unplug and allow the heater to cool completely before touching, cleaning, or performing maintenance — some parts remain hot after shutdown.
- Do not install, mount, or operate the unit close to combustible surfaces or materials; maintain all required clearances.
- Handle the appliance with care; avoid impact, shock, or vibration that may damage internal components.
- Ensure the mounting surface can withstand the temperature and weight of the heater.
- Use only the mounting hardware supplied or specified by the manufacturer.
- Do not tamper with or bypass the thermostat or thermal cut-out protection. Doing so may cause overheating or fire.
- Set the thermostat to a suitable comfort level; do not operate continuously at maximum setting for prolonged periods without supervision.

D. Electrical Safety & Maintenance**WARNING**

- The heater must be installed and connected in accordance with local wiring rules (AS/NZS 3000).
- This appliance must be installed by a licensed electrician (for fixed-wired 3000W model).
- The heater must be earthed (grounded) throughout operation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person to avoid hazard.
- Do not modify the appliance in any way — unauthorized alterations may create dangerous conditions and void the warranty.
- Repairs and internal servicing must only be performed by qualified personnel.
- Plug into a readily accessible, earthed socket outlet so that the plug can be easily disconnected.
- Do not coil, bundle, or place the power cord on or near hot surfaces.
- Do not use extension cords or power boards unless fully rated for the appliance load and compliant with local regulations.
- Ensure the heater is disconnected from the mains supply before removing any cover or performing any maintenance.
- If smoke, unusual odour, or sparking is observed, switch off immediately and disconnect from power. Contact qualified service personnel.
- The thermostat and safety cut-out are factory-set for outdoor operation. Do not attempt to recalibrate or adjust internal temperature sensors.

E. Electrical Safety & Maintenance**WARNING**

- This heater is fitted with an integrated thermostat to maintain surface or ambient temperature. The thermostat does not replace room heating control systems. Ensure the thermostat sensor is not obstructed or exposed to direct radiant heat to maintain correct function
- Check that the voltage and frequency of the power supply correspond to those specified on the rating label.
- For outdoor installation, ensure the location matches the heater's IP rating. Do not use outdoors unless the heater's IP protection level is suitable for the intended environment.
- The heater must not be installed on ceilings or walls made of combustible materials unless suitable heat insulation or spacers are provided.
- The surface temperature may exceed 85 °C during use. Install out of reach of accidental contact.
- Provide adequate ventilation in the installation area to avoid heat buildup.
- A means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- Household use only.
- Do not install in buildings under construction, agricultural structures, barns, or areas where flammable dust or gases may be present.
- Ensure compliance with all regional electrical and safety regulations.
-

Open the original carton and verify the below items were supplied in the packaging. If there are any missing or mechanically damaged items, contact IXL Customer Care.

Please dispose of packaging material responsibly.

Contents:

- 1 x pre-assembled Winflow® CoziAir Comfort™ Wall Mounted Fan Heater
- 1 x Installation Instructions and User Guide with warranty information
- 1 x Mounting kit (screws and wall plugs)
- 1 x Remote control, with:
 - Wall mounted cradle
 - 2 x AAA Batteries

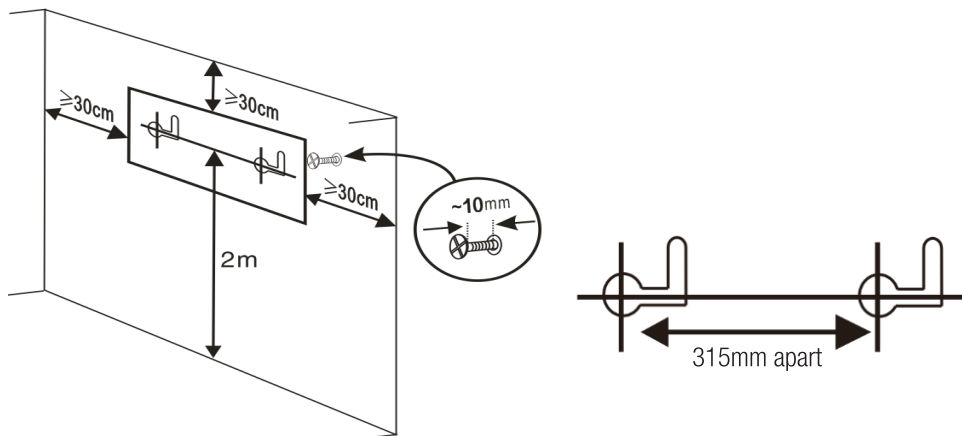
How to choose a proper location for heater

This appliance **MUST** be installed in accordance with relevant wiring rules and regulations which cover installation of appliances and accessories in damp situations, such as bathrooms, showers, laundries and other areas with fixed water containers (in Australia and New Zealand -AS/NZS3000:2018 Wiring Rules).

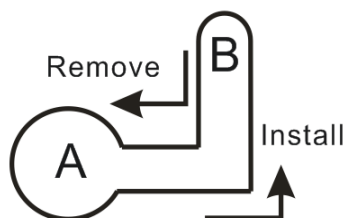
- 1.** The appliance must be mounted on a flat wall (Not for ceiling mounting).
- 2.** The appliance is to be installed in a location so that the switches and other controls **CANNOT** be touched by a person in the bath or shower.
- 3.** Do not install the appliance directly above shower cubicle or bath enclosure.
- 4.** **DO NOT INSTALL IN AN AREA WHERE WATER MAY BE SPLASHED ON THE APPLIANCE.**
- 5.** **DO NOT INSTALL** a wall socket directly below appliance.
- 6.** Select a position near a power outlet and away from other fixtures.
- 7.** The appliance must be mounted at a minimum distance of
 - a. at least 1.8m from the floor
 - b. at least 30cm from the ceiling and any side obstructions.

Fixing to Wall

1. Check hole spacing for your model number and mark and drill two level holes. If no stud is available use wall plugs or similar for secure mounting.



2. Install wall plugs (if required) and screw in mounting screws. Note: Do not screw the mounting screw in all the way. Leave 10mm clearance.
3. To mount the unit, align both the mounting screws into the round opening (A) of the mounting bracket on either side.
Slide unit to the side and then down to lock into place. The screw should be at location (B) on the diagram below.



To remove, slide the unit up and to the side until the screws line up with position (A) again. The unit should now be easily removed from the wall.

1. Plug into wall socket.
2. Turn on the appliance at the wall switch and the power switch on the back of the unit.
3. "0" is "OFF". "I": is "ON".
4. Press the small, black "start/stop" button on the back edge of the appliance.
The unit will start heating in HIGH heating mode.
All other functions are activated via the remote control.



Operation via the Remote Control

The blue flashing light indicates that the appliance is in standby mode. The flashing light will power down after 10 minutes. To wake the appliance up again, press any key on the remote control.



Power 	ON - Fan running OFF - The fan will always run for 30 seconds (after heating) to cool the appliance before shutting down.
Heating 	 LOW Heat mode  HIGH Heat mode (no bars) FAN only
Timer 	Display will show 1H, 2H, 3H up to 8H to show the duration of the timer. Appliance will switch off after set time. Note: This feature cannot be set when using the WEEKLY TIMER mode.
Swing 	To oscillate louvers:  SWING ON (No swing symbol) FAN only
Set Temperature 	To heat the room to your desired temperature, turn on the SET TEMPERATURE Mode: Press  to turn SET TEMPERATURE mode to standby. Press  again to turn off the SET TEMPERATURE mode. Press (+) and (-) to adjust the temperature, (Temperature range: 18-45°C). Press OK to begin SET TEMPERATURE mode. Notes: When the set temperature is equal to or lower than the environment temperature, the appliance will stop heating and fan will run for 30s to cool the unit down, before switching off. The louvers will also stop oscillating. When the set temperature is 1-2°C higher than the environment temperature, the appliance will heat in (2 bars) LOW heating mode. When the set temperature is +3°C higher than the environment temperature, the appliance will heat in (4 bars) HIGH heating mode.

Open Window Detection

The OPEN WINDOW DETECTION feature is designed to save energy by switching off the appliance when the thermostat detects a sudden drop in temperature. When the outside air temperature is below the indoor temperature it indicates to the appliance that a window or door has been left open.

The OPEN WINDOW DETECTION mode can only be used when the appliance is in heating mode (LOW heat or HIGH heat). It will not work with the fan only running.

Press to turn OPEN WINDOW DETECTION mode on.

Press again to turn OPEN WINDOW DETECTION mode off.

How it works:

The appliance will read a “check point” temperature 1 min after the OPEN WINDOW DETECTION feature is turned on.

After 5 min the appliance will read the temperature again.

If the temperature is within 8°C of the “check point” temperature, the OPEN WINDOW DETECTION will continue running.

If the temperature is 8°C or more, under the “check point” temperature the appliance will stop heating and go into stand by mode. The OPEN WINDOW DETECTION will stop.

If the temperature is more than the “check point” temperature the appliance, and the OPEN WINDOW DETECTION, will continue running.

After a further 5 min, the appliance will read the temperature again and compare with the “check point”. This temperature will become the new “check point” temperature.

Notes:

When the appliance stops heating an alarm will sound for 5s. The fan will continue for 30s to cool the unit before switching to stand by. The set temperature mode light will flash.

Press to restart OPEN WINDOW DETECTION.

Or

Press to turn off.

Weekly Timer

The WEEKLY TIMER allows you to schedule when the appliance will automatically turn on and off during the week.

Initial Setup:

The present day and time must be set on start-up, before the WEEKLY TIMER can be used.

If the day and time has not been previously set, turn off the appliance at the wall switch and turn back on to restart.

Set Day: The display will show "01" for Monday. Press (+) or (-) to adjust to the current day. (02 is Tuesday, 03 is Wednesday etc). Press OK to finish setting.

Set Hours: The display will show "00" for 0H. Press (+) or (-) to adjust from 0H to 23H. Press OK to finish.

Set Minutes: The display will show "00" for 0min. Press (+) or (-) to adjust from 0m to 59min. Press OK to finish setting.

Note:

Initial setup will time-out after 10s. To reset the present day and time turn off the power and turn back on again.

Weekly Timer**WEEKLY TIMER Operation:**

Press :

The display will cycle through "P1", "P2", "P3" to "P6" (See table below for pre-set time schedule for each Program). Press "OK" to select desired mode.

Pressing seven times will shut down the WEEKLY TIMER.

Mode	01 Mon	02 Tues	03 Wed	04 Thurs	05 Fri	06 Sat	07 Sun
P1	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00
P2	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*
P3	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00	8:00-17:00	OFF	OFF
P4	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*	18:00-7:00*	OFF	OFF
P5	OFF	OFF	OFF	OFF	OFF	00:00-23:59	00:00-23:59
P6	Free mode	Free mode	Free mode	Free mode	Free mode	Free mode	Free mode

Setup P6:

P6 is a programmable "Free Mode". When selecting "P6" press "OK" to select.

Display will flash "1" for Monday. Press "OK".

Set Monday Start time: Display will show 00 for 0H. Press "+" or "-" to set from 0H to 24H, then press "OK".

Set Monday Finish time: Display will show 00. Press "+" or "-" to set from 0H to 24H, then press "OK".

Setting the start and finish time for Tuesday to Sunday (2-7) are the same as setting Monday.

Weekly Timer 	P6 Notes: - Each day's setup will time out after 5s and skip to the next day's setup - You can only set one start time and one finish time per day - You can only set hours (no minutes) - Each day 1-7 must be set or the P6 timer will shutdown. To skip the day set the Start and Finish time to 00. After all 7 days are set up the WEEKLY TIMER  light will be on. The P6 program will be saved in the memory and can be reactivated with P6 is selected. The P6 program will be reset if the power is cut off.
Turning off settings:	When setting SET TEMPERATURE mode, press  to cancel. After setting temperature is completed, first press , then  to cancel SET TEMPERATURE mode. The appliance will default to previous heating mode (LOW or HIGH) Press  to shutdown SET TEMPERATURE mode. When setting the WEEKLY TIMER, press  to cancel. If setting the WEEKLY TIMER has been completed, press  then  to cancel WEEKLY TIMER.

Safety Cutout

Your Winflow® CoziAir Comfort™ Wall Mounted Fan Heater is fitted with an auto-reset thermal cutout and a thermal fuse. Should the appliance reach an abnormally high temperature (51°C) it will automatically switch off.

If this should occur:

- Unplug the appliance from power supply.
- Check for any blockages in the air intake or outlet
- Use a vacuum cleaner to clean if necessary.

If the heater still fails to operate, contact IXL Customer Care.

**WARNING!**

- a. Make sure the appliance is unplugged at the mains power socket before commencing work.
- b. Allow the appliance to cool completely before commencing work.

1. After power is turned off and the Winflow® CoziAir Comfort™ Wall Mounted Fan Heater is cool, wipe the outer surface with a clean cloth dampened with petroleum-free detergent or liquid glass cleaner. Do not use alcohol cleaner, or thinner or liquid that is corrosive to plastic for cleaning.
2. Dry the product completely before re-use.
3. To ensure trouble-free performance, it is recommended a vacuum cleaner be used to remove dust and fluff from the inlet and outlet grilles on a regular basis.



THIS FIBREBOARD CARTON
IS RECYCLABLE



Please
contact
your local
council
for product
disposal.



PLEASE RECYCLE ALL PACKAGING MATERIAL SUPPLIED WITH THIS PRODUCT

12 Month Warranty

This Warranty against defects for your newly purchased IXL product is proudly prepared by IXL Home Pty Ltd of 1K Marine Parade, Abbotsford, VIC 3067, phone 1300 727 421.

1. Winflow® CoziAir Comfort™ Wall Fan Heaters come with guarantees that do not exclude the following consumer entitlements under the Australian Consumer Law:
 - a. replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage; and
 - b. to have the goods replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. IXL Home warrants that your product and related supply will be free from defects in materials and workmanship during the warranty term.
3. Your warranty term is 1 year commencing from the date of purchase.
4. Subject to Point 1, IXL Home will during the warranty term provide a replacement of an equivalent current model where the balance of the warranty period from the original date of purchase will take effect.
5. To the fullest extent permitted by law and subject always to Point 1, IXL Home will not be liable for:
 - a. any loss or damage arising from loss of use, loss of profits or revenue; or
 - b. for any indirect or consequential loss or damage resulting from any breach of this warranty against defects.
6. Defective IXL products may be replaced by a refurbished product of the same type.

Limitations to Your IXL Warranty

- 7.** Subject to Point 1, this Warranty:
- a. will only be provided to the original purchaser where the original purchase was made from a IXL Home Authorised Dealer or Reseller and proof of such purchase can be presented at the time of service;
 - b. only applies to IXL products purchased in Australia and New Zealand from an IXL Home Authorised Dealer or Reseller;
 - c. will not apply where the defect in or failure of the product is attributable to misuse, abuse, accident or non-observation of the manufacturer's instructions. This product must be used in accordance with the manufacturer's instructions;
 - d. will not cover faults due to normal wear and tear with reasonable use nor consumable components such as globes, filters, glass items etc;
 - e. will not cover any damages or problems caused to this product by natural forces eg. storm, fire, flood, and earthquake; or by intrusion or accumulation (or both) of foreign matters eg. dust, soil, and moisture. IXL Home recommends that you take out appropriate insurances to protect your product to this end;
 - f. will not apply if this product is installed in a mobile dwelling eg. caravan or boat;
 - g. will not apply if this product is removed from the location where it was first installed;
 - h. covers use of this product for domestic use only;
 - i. will not be restarted or extended upon replacement of the product or a part.

How to make a claim under your IXL Warranty

- 8.** To make a claim under this Warranty you will need to:
- a. contact IXL Home Customer Care on 1300 727 421 or service@ixl.com.au for Australia and 0800 727 421 service@ixlhome.co.nz for New Zealand to provide details and register your claim enabling an IXL Home assessment;
 - b. submit proof of purchase with your claim eg. tax invoice or purchase receipt;
 - c. where a property has been constructed by a builder/developer and it is fitted with IXL products, please submit proof of purchase by way of the certificate of occupancy, with your claim.

Privacy

The privacy of your personal information has always been important to us. To learn more about how we collect, keep and use your personal information, please obtain a copy of our privacy statement by visiting our website at: www.ixlappliances.com.au or by contacting us via email on service@ixl.com.au or by telephone on 1300 727 421.



Visit IXL Home website below to register your warranty details online.

Australia

www.ixlappliances.com.au/warranty

New Zealand:

www.ixlappliances.co.nz/warranty

For comments, questions or warranty matters:

IXL Home Pty Ltd

Australia

Free Call: 1300 727 421
service@ixl.com.au
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New Zealand:

Free Call: 0800 727 421
service@ixlhome.co.nz
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