

Installation Instructions and User Guide

Winflow™

Model: 72760 Essential Wall-Mounted Bathroom Fan Heater

Electrical Rating: 220~240 V. 50 Hz. 2000-2400W

Whilst every effort is made to provide current information at the time this Installation Instructions and User Guide was produced, continuing product improvements mean the enclosed specifications, images and literature may differ from what is actually available.

Welcome

Thank you for buying this IXL Winflow Essential Bathroom Fan Heater. Please read this user guide before using this one:

- You and your family, property and home will be safe from harm.
- You will learn how this appliance may differ from others.
- By using the Winflow Essential Bathroom Fan Heater fully and properly, you will get maximum life and value from it.
- Our warranty depends on you using the Winflow Essential bathroom fan heater according to this user guide.
- It will only take you a few minutes, so please read on!

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CAUTION!

READ ALL SAFETY PRECAUTIONS AND INSTRUCTIONS CAREFULLY BEFORE INSTALLATION AND OPERATION.

Winflow

Introduction





Congratulations on your choice

Thank you and we are delighted you have chosen this Essential Bathroom Fan Heater for your home. Please read all instructions carefully before assembly and use.

Safety Notices

A WARNING / CAUTION notice denotes a hazard. It calls attention to an installation procedure, operating procedure, maintenance procedure, or the like, that if not correctly performed or adhered to, could result in damage to this product, personal injury or death. Do not proceed beyond a WARNING / CAUTION notice until the indicated conditions are fully understood and met.

Safety Symbols

	Alternating current
	Protective earth
	Warning/Caution
	Double Insulated

Product Specifications

Model	Operating Voltage	Operating Frequency	Heater Power Low setting	Heater Power Low setting
72760	220-240V~	50Hz	1200W	2400W

Safety Feature

This appliance comes with an intergrated over-heating protection feature. The fan will be automatically switched off when internal temperature of the product exceeds 75°C.

Please observe the following general safety precautions carefully before and during all phases of handling, installation, removal, operation and maintenance of this product. Failure to comply with these precautions violates safety standards of design, manufacture and intended use of the product. IXL Home assumes no liability for customer's failure to comply with these requirements.

WARNING

IMPORTANT SAFEGUARDS

When using any electrical appliance, basic precautions should be followed. Please read the following instructions as they are for your benefit and safety:

1. **The heater shall not be located in front of a socket-outlet.**
2. **Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.**
3. **This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.**
4. **Children of less than 3 years should be kept away unless continuously supervised.**
5. **Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal position and they have been given supervision or instruction concerning use of the appliance in safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.**
6. **If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.**
7. **CAUTION – Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.**
8. Make sure the power supply used corresponding to the rating label.
9. Never obstruct or block any opening of the heater.
10. Use the heater only on a flat surface.
11. Always disconnect the appliance from the main power supply when not in use or when cleaning.
12. Do not leave the heater unattended when it is "ON".
13. Do not immerse the heater in water or allow water to come into contact with the plug or control device.
14. Keep the heater clean. Do not allow objects to enter the ventilation opening as this may cause electric shock or fire of damage to the heater.
15. Do not use outdoors.
16. Do not place on or near a hot gas electric burner.
17. Do not use the appliance in places other than its intended use as described in this instruction.
18. This appliance is intended for household use only.
19. Do not leave the heater on overnight.
20. When cleaning, make sure not to use a wet cloth or use water on any part of the unit, as this may cause a short circuit or electric shock.
21. Do not use the unit in any area where water is present.
22. Make sure the power is placed at the back away from the front panel of the heater.
23. When moving the appliance, do not touch the outlet grilles.
24. The heater must be installed in a position where the outlet grill is a minimum of 1.80 meters from the floor, a minimum of 250mm from the nearest side to an adjacent wall and a minimum of 150mm from the ceiling to the top face of the heater
25. The plug cannot be under the heater
26. The heater is to be installed so that switches and other controls cannot be touched by a person in the bath or shower.
27. Keep the appliance a distance of at least 900mm from any combustible material such as furniture, curtains, bedding, clothes or papers etc.

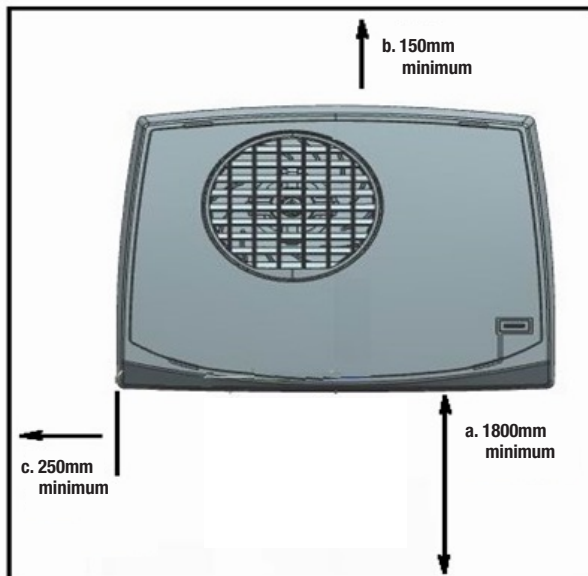
Open the original carton and verify the below items were supplied in packaging. If there are any missing or mechanically damaged items, contact IXL Customer Care. Do not throw away the carton or other packaging material as it may be needed if warranty replacement or repair is ever necessary.

- 1 x pre-assembled Winflow Essential Bathroom Fan Heater
- 1 x Installation Instructions and User Guide with warranty information
- 1 x drilling template

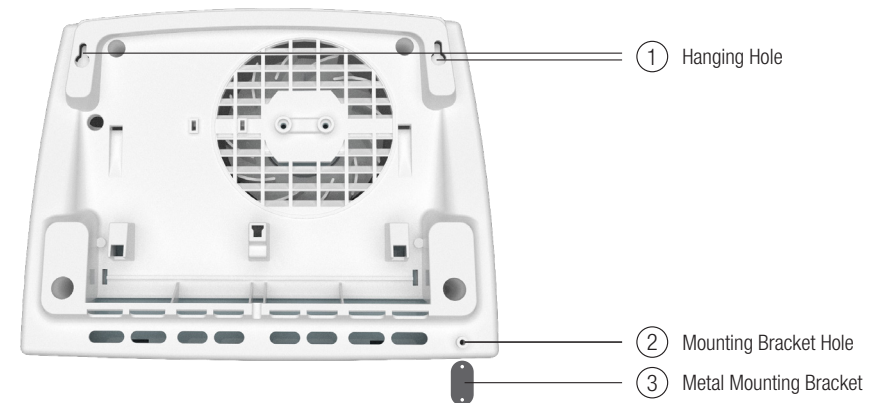
How to choose a proper location for heater

This appliance **MUST** be installed in accordance with relevant wiring rules and regulations which cover installation of appliances and accessories in damp situations, such as bathrooms, showers, laundries and other areas with fixed water containers (in Australia and New Zealand -AS/NZS3000:2018 Wiring Rules).

1. The product must be mounted on a flat wall (Not for ceiling mounting).
2. The heater is to be installed in a location so that the switches and other controls **CANNOT** be touched by a person in the bath or shower.
3. Do not install the heater directly above shower cubicle or bath enclosure.
4. **DO NOT INSTALL IN AN AREA WHERE WATER MAY BE SPLASHED ON THE APPLIANCE.**
5. **DO NOT INSTALL** a wall socket directly below appliance.
6. The heater must be mounted at a minimum distance of:
 - a. 1800mm from floor
 - b. 150mm below the ceiling
 - c. 250mm from adjacent walls
 - d. 700mm between the heater and any objects heated below it.
 - e. 1000mm between the sides of the heater and the sides of any adjacent heater, as well as at least 1000mm away from curtains and other combustible objects.
7. Ensure the wall is strong enough to support the weight of at least 10 kg.



The air is sucked in, blown over heating elements and then blown out through the lower grille into the bathroom. The heater functions (On/Off, temperature adjustments) are controlled by the pull-cord switch.



1. Select a location for mounting of the heater
2. If this heater is mounted above a shelf or other wall mounted object then there must be a minimum of 700mm clearance between the shelf and the outlet grille
3. Fix the metal mounting bracket (3) to mounting bracket hole (2) on the rear housing of the heater with screw.
4. Drill 2 holes on the wall using template provided, insert the wall plugs and tighten the mounting screws. Using the hanging holes (1) located on rear of heater, support the unit on the 2 screws.
5. Mark the position of the mounting hole on the mounting bracket (3) remove unit off wall and drill hole in wall, insert the wall plug
6. Remount unit on hanging holes and secure metal mounting bracket (3) with screw.
7. If there is a requirement to remove heater from wall, isolate power by unplugging the heater from the wall socket.

*Note: Metal mounting bracket (3) must be secured to wall to ensure product stability.

Operating Instructions

1. Remove the unit from the box and take off any protective wrapping.
2. Plug your heater into the power supply. Make sure your power supply corresponds to the power indicated on the rating label.
3. To activate the heater, pull the switch one time for 1200W, pull again for 2400W.

Overheat Protection

1. The heater will turn itself off in the event of overheating. The most common case of overheating is deposits of dust or fluff entering the appliance. Ensure these deposits are removed regularly by cleaning the inlet and out grills. The heater will automatically re-set when it has cooled down.
2. Your heater is fitted with a safety protection device that switches off the heater in the event of overheating. When the appliance power is off, the motor will work for 30s before the appliance stops working.
3. If the heater stops working, unplug the power supply cord from the wall socket and inspect inlet and outlet for any blockages or obstruction. Wait for 10 minutes for the safety protection device to reset before attempting to restart heater. If the safety protection device still switches the heater off and makes the heater fail to operate contact IXL Customer Service.

**WARNING!**

- a. Make sure the appliance is unplugged at the mains power socket before commencing work.
- b. Allow the appliance to cool completely before commencing work.

CLEANING YOUR FAN HEATER

1. Always disconnect the appliance from the main supply before cleaning.
2. Clean the outside of the heater by wiping with a damp or dry cloth.
3. Do not use petroleum, any other detergent or chemical solvent to clean the heater.
4. When the heater is not used for a long time, it should be protected from dust and stored in a clean dry place.



PLEASE RECYCLE ALL PACKAGING MATERIAL SUPPLIED WITH THIS PRODUCT

12 Month Warranty

This Warranty against defects for your newly purchased IXL product is proudly prepared by IXL Home Pty Ltd of 1K Marine Parade, Abbotsford, VIC 3067, phone 1300 727 421.

1. Winflow Essential Bathroom Fan Heater come with guarantees that do not exclude the following consumer entitlements under the Australian Consumer Law:
 - a. replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage; and
 - b. to have the goods replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. IXL Home warrants that your product and related supply will be free from defects in materials and workmanship during the warranty term.
Your warranty term is 12 months commencing from the date of purchase.
3. Subject to Point 1, IXL Home will during the warranty term provide a replacement of an equivalent current model where the balance of the warranty period from the original date of purchase will take effect.
4. To the fullest extent permitted by law and subject always to Point 1, IXL Home will not be liable for:
 - a. any loss or damage arising from loss of use, loss of profits or revenue; or
 - b. for any indirect or consequential loss or damage resulting from any breach of this warranty against defects.
5. Defective IXL products may be replaced by a refurbished product of the same type.

Limitations to Your IXL Warranty

6. Subject to Point 1, this Warranty:
 - a. will only be provided to the original purchaser where the original purchase was made from a IXL Home Authorised Dealer or Reseller and proof of such purchase can be presented at the time of service;
 - b. only applies to IXL products purchased in Australia and New Zealand from an IXL Home Authorised Dealer or Reseller;
 - c. will not apply where the defect in or failure of the product is attributable to misuse, abuse, accident or non-observation of the manufacturer's instructions. This product must be used in accordance with the manufacturer's instructions;
 - d. will not cover faults due to normal wear and tear with reasonable use nor consumable components such as globes, filters, glass items etc;
 - e. will not cover any damages or problems caused to this product by natural forces eg. storm, fire, flood, and earthquake; or by intrusion or accumulation (or both) of foreign matters eg. dust, soil, and moisture. IXL Home recommends that you take out appropriate insurances to protect your product to this end;
 - f. will not apply if this product is installed in a mobile dwelling eg. caravan or boat;
 - g. will not apply if this product is removed from the location where it was first installed;
 - h. covers use of this product for domestic use only;
 - i. will not be restarted or extended upon replacement of the product or a part.

How to make a claim under your IXL Warranty

7. To make a claim under this Warranty you will need to:
 - a. contact IXL Home customer service department on 1300 727 421 or service@ixl.com.au for Australia and 0800 727 421 service@ixlhome.co.nz for New Zealand to provide details and register your claim enabling a IXL Home assessment;
 - b. submit proof of purchase with your claim eg. tax invoice or purchase receipt;
 - c. where a property has been constructed by a builder/developer and it is fitted with IXL products, please submit proof of purchase by way of the certificate of occupancy, with your claim.

Privacy

The privacy of your personal information has always been important to us. To learn more about how we collect, keep and use your personal information, please obtain a copy of our privacy statement by visiting our website at: www.ixlappliances.com.au or by contacting us via email on service@ixl.com.au or by telephone on 1300 727 421.



Visit IXL Home website below to register your warranty details online.

Australia

www.ixlappliances.com.au/warranty

New Zealand:

www.ixlappliances.co.nz/warranty

For comments, questions or warranty matters:

IXL Home Pty Ltd

Australia

Free Call: 1300 727 421
service@ixl.com.au
www.ixlappliances.com.au

New Zealand:

Free Call: 0800 727 421
service@ixlhome.co.nz
www.ixlappliances.co.nz

